14D. Assessments, Graded Pop Quizzes, and Polls: using internet based polling to improve learner engagement

Rob Martin, MBA, CHCP, CPHIMS Assistant Dean & Director of CME NYU Long Island School of Medicine Mineola, NY

Inter-generational Learning Environment:

- reactions to technology differ among "generations"
- Can you gamify your activity with both analog and digital?
 - In parallel?
 - In alternation?
 - In rivalry?
 - In mixed teams?



Case Study

- ACCME provides a limited number of Board Certified MOC recognition methods for CME providers. American Board of Surgery not currently included.
- Surgery Mortality & Morbidity series director inquired about CME with Self Assessment to qualify for ABS' "Continuous Certification"
- "Enhanced CME credit transcripts" must reflect that CME with Assessment was used.
- What is the pathway to CME+MOC for ABS?



Approach: Research and Innovate

- American Board of Surgery Continuous Certification Program (ABS-CCP) provides <u>guidelines</u> for diplomates to self-report CME with Self-Assessment, with no approval process.
 - At least 50 of the 150 CME credits in the five-year period must include self-assessment Question and Answer exercises to be recognized
 - Activity must require a score of 75% or higher
 - No required minimum number of questions
 - Repeated quiz attempts *are* allowed.

Source: http://www.absurgery.org/default.jsp?exam-mocreqs



Tech makes it all possible: 3 steps

- **1. Set up University-level subscription** to PollEverywhere to get access to scoring
- 2. Add a credit type "CME with Scored Assessment" to your LMS credit keeping system to distinguish these sessions, before recording attendance
- **3. Instruct Users at the start of a session to "register",** i.e. log into ARS non-anonymously, so scores can be identified in the online GradeBook

Assessment Methods

- Case-based knowledge and competency assessment, 21 quizzes
- **Practice-based** "What would you do" multiple choice questions (Stem+4)
- 89 questions total, **4 or 5** per quiz
- 2 minute time limit each question

Results/Findings

- Attendance varied, 5-10 Boarded Surgeons earned a passing score each week.
- Average grades:
 - For <u>all</u> learners: 59% (N=407)
 - Registered learners: 74% (N=126)
- Passing score required 75%



Barriers/Facilitators to Implementation

8

Three major facilitators were:

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- i) PollEverywhere institutional subscription already in place and in use (including Master and User level accounts)
- ii) Faculty member willing to become familiar with authoring questions within
 PollEverywhere website (and use NBME best practices); and
 - Audience of learners already **accustomed to using PollEverywhere** for other purposes.

Barriers to this effort were:

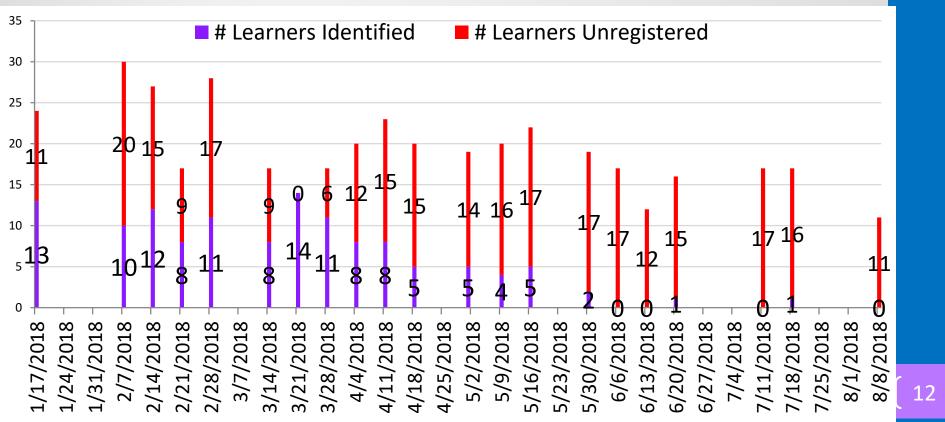
- Location: Cellular coverage varies by phone carrier
- **Bandwith:** Wi-fi segregated for guests v. employees, at different speeds
- **Generational:** not all participants carry a smartphone or are "texting" literate.
- "Non-boarded" learners (residents, fellows, or non-physicians) wish to avoid attribution of scores. i.e. "Not another pop-quiz!" syndrome, or Summative Assessment Stress)

Impact ("So what?")

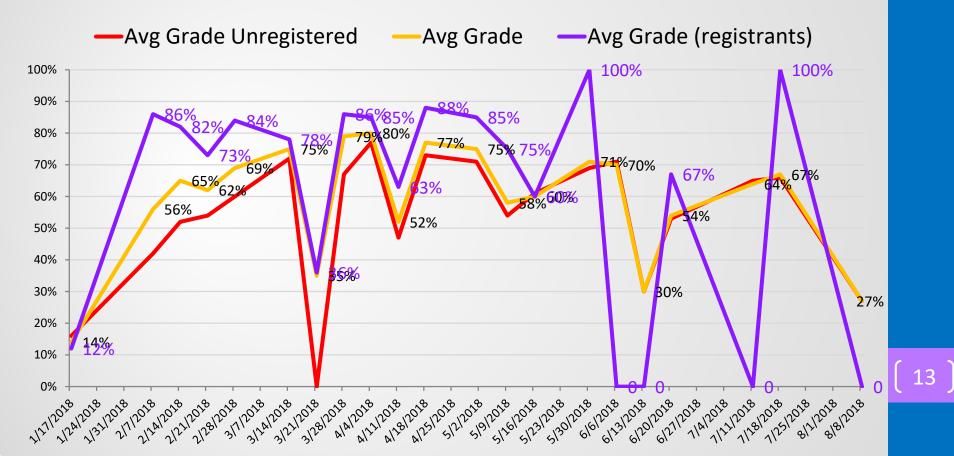
- This approach could provide the entire complement of required CME credits for ABS-CCP for users who diligently participate on campus, with no out-of-pocket expense for MOC recognition**.
- **But extra work is required by CME office:
 - Manual lookup of the learner's scores in the PollEverywhere Gradebook and entry into the LMS for CME is required.
 - Individual learners must upload CME credit transcripts into their personal CME Repository at <u>ABSurgery.org</u>
 - To facilitate self-service, CME office to send out a summary of credits with upload instructions for upload each March for prior year.
- Unexpected departure of a key faculty member ended the quiz-utilization within the Surgery M & M



Participation by week...



... and Grades by week



Implications

- This approach CAN provide CME credits for ABS-CCP users who diligently participate and self-report for MOC recognition.
- Substantial extra work is required by CME office to provide this service to ABSurgery diplomates, in addition to tasks required by the diplomate.
- It is hoped that ABS will collaborate with ACCME to develop a pathway for direct reporting of MOC credits by CME providers